

# CHC42015 CERTIFICATE IV IN COMMUNITY SERVICES 2022

**RTO CODE: 50354**

## What is the Certificate IV in Community Services?

This qualification reflects the role of community service workers who design and deliver person-centred services to individuals and/or groups. Workers may provide support, advocacy or interventions to individual clients, groups or communities across a range of services.

At this level, workers may be autonomous with limited responsibility within established parameters and may be required to supervise and lead other workers in projects or teams. Work may take place in a range of community service, case work or case management contexts.

There is currently no licensing, legislative, regulatory or certification requirements for this qualification.

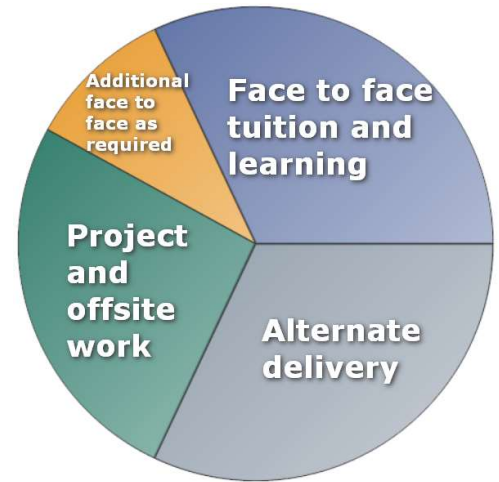
**Pre Requisites:** None

**Pathways:** Diploma in Community Services



**General Notes:** All students (or the school) must supply their Unique Student Identifier (USI). Students are asked to bring their own device to ensure security of their work and log into the Learning Management System. Classes are normally scheduled during the school holiday periods to ensure that full support and additional assistance is available.

**For more information contact: [succeed@fec.org.au](mailto:succeed@fec.org.au)**



Occupational areas include;

Aboriginal Health Education Officer, Community support worker, Domestic Violence Worker, Women's Health Educator, Case Worker (Community Services), Outreach Officer, Aboriginal Intake and Referral Worker, Early Intervention Homelessness Worker, Peak organisation worker, Community Education Worker, Welfare Support Worker, Court Support Worker, Support Worker (Community Services), Information and Referral Worker, Personal Adviser, Health Education Officer, Community Legal Officers, Welfare Rights Worker, Tenant Advice and Advocacy Worker, Family Support Worker, Phone Advice Worker

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To gain this qualification you will be engaged in a performance based project to assess your skills and competencies.

## CORE UNITS

- CHCCOM002** Use communication to build relationships
- HLTWHS003** Maintain work health and safety
- CHCPRP001** Develop and maintain networks and collaborative partnerships
- CHCDIV001** Work with diverse people
- CHCLEG001** Work legally and ethically
- CHCADV001** Facilitate the interests and rights of clients
- CHCCCS004** Assess co-existing needs

## ELECTIVE UNITS

- CHCINM002** Meet community information needs
- CHCCCS010** Maintain a high standard of service
- CHCCCS015** Provide individualised support
- CHCDIV002** Promote Aboriginal and/or Torres Strait Islander cultural safety
- CHCPRT001** Identify and respond to children and young people at risk
- HLTWHS006** Manage personal stressors in the work environment
- CHCCS0016** Respond to clients needs
- CHCPRP003** Reflect on and improve own professional practice

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